

## **Medicines Quality alert: Class II Recall of Alka-UR Effervescent Granules Batch Number 3620100**

National Pharmaceutical Industries Co is recalling Alka-Ur Batch Number **3620100** from the Kenyan market

From: Pharmacy and Poisons Board

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**Recall Reference Number:** REC/2022/02

**Recall Classification:** Class II

**Recall Level:** Retail/Facility Level

**Manufacturer:** National Pharmaceutical Industries Co (SAOG) Muscat, Sultanate of Oman

**Product name:** Alka-Ur Effervescent Granules

**Active Pharmaceutical Ingredient:** Sodium Bicarbonate 1.76 gm, Tartaric Acid 0.890 gm, Citric acid anhydrous 0.720 gm, Trisodium citrate anhydrous 0.630 gm. Also contains Saccharin Sodium

### **Brief description of the problem**

The sachets are bloated and the powder is agglomerated.

### **Action for healthcare professionals**

Stop supplying the above batches immediately. Quarantine all remaining stock and return it to your supplier.

### **Action for patients and caregivers**

The patients should continue taking other batches of the product other than the impacted batches and as prescribed by the healthcare professional.

### **Further Information**

Promptly report any case/s of suspected substandard and falsified product or adverse reactions or insufficient control of symptoms to the nearest healthcare facility or the Pharmacy and Poisons Board through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>
- USSD code at \*271#
- Email: [pv@ppb.go.ke](mailto:pv@ppb.go.ke) and [pms@ppb.go.ke](mailto:pms@ppb.go.ke)
- Telephone number. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at [pms@ppb.go.ke](mailto:pms@ppb.go.ke)