

Medicine Quality Alert: Class III Medicine Recall of Para-Denk 125mg Suppos and Para-Denk 250mg, suppositories

Denk Pharma GmbH & Co. KG has initiated an urgent voluntary recall of Para-Denk 125mg and 250mg Suppos for the batches listed below.

From: Pharmacy and Poisons Board

Date of Recall Initiation: 9th July 2025

Recall Reference Number: REC/2025/021

Recall Classification: Class III

Recall Level: Wholesaler/Distributor level

Manufacturer: RubiePharm Arzneimittel GmbH, Germany

Local Technical Representative: Laborex Kenya Limited

Other Distributors: Omaera Pharmaceuticals Ltd and Symbio Healthcare Ltd

Product name: Para-Denk 125mg Suppos and Para-Denk 250mg Suppos

Active Pharmaceutical Ingredient: Paracetamol 125mg and Paracetamol 250 mg Suppository

Affected counties: All

Affected Batches

Batch Number	Strength	Date of Expiry	Pack Sizes
28426	250 mg	31.03.2027	10's
28579	250 mg	31.03.2026	10's
26906	125 mg	31.07.2025	10's
27286	125 mg	31.01.2026	10's
27339	125 mg	31.03.2026	10's
27342	125 mg	31.05.2026	10's
27846	125 mg	30.11.2026	10's
27836	250 mg	30.11.2026	10's
28422	250 mg	28.02.2027	10's
28424	250 mg	28.02.2027	10's
28420	125 mg	28.02.2027	10's
28458	125 mg	30.04.2027	10's
27670	125 mg	31.05.2026	10's
27672	125 mg	30.06.2026	10's
27291	250 mg	31.12.2025	10's
27343	250 mg	28.02.2026	10's
27674	250 mg	31.03.2026	10's
27821	250 mg	30.06.2026	10's
27822	250 mg	30.06.2026	10's

Brief description of the problem

The product is being recalled due to packaging damage, causing leakages in some batches of the suppositories.

Action for healthcare professionals

Stop supplying the above batches immediately. Quarantine all remaining stock and await contact from Laborex Kenya Limited to arrange the return.

Action for patients and carers

No further action is required by patients as this is a Wholesaler/Distributor level recall.

Further Information

For inquiries about consignments of the impacted batches, please contact Laborex Kenya Limited at ssavla@laborex-healthcare.com or via telephone at [+254 \(0\) 20 69 39 162](tel:+254206939162) or [+254 769 579 060](tel:+254769579060), Omaera Pharmaceuticals Ltd at: omaera@africaonline.co.ke, [+254 728 970 777](tel:+254728970777), [+254 722 701 312](tel:+254722701312), and Symbio Healthcare Ltd at: steve.denk@yahoo.com or Tel [+254 722 203 050](tel:+254722203050)

Promptly report any cases of adverse events and suspected substandard and falsified products to the nearest healthcare facility or through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>
- USSD code at *271#
- Email pv@ppb.go.ke or pms@ppb.go.ke
- Telephone No. 0795743049

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at pms@ppb.go.ke