

MEDICINE QUALITY ALERT: CLASS II MEDICINES RECALL OF PARATAL (PARACETAMOL 500MG), ORAL TABLETS BATCH BPL. 83730.

Laboratory and Allied Ltd, Kenya, has initiated a voluntary recall of Paratal (Paracetamol 500mg), oral tablets batch BPL.83730.

From: Pharmacy and Poisons Board

Published: 01 December 2025

Recall Reference Number: REC/2025/044

Recall Classification: Class II

Recall Level: Retail/Facility Level

Manufacturer: Laboratory and Allied Ltd, Kenya

Product name: Paratal

Active Pharmaceutical Ingredient: Paracetamol 500mg

Affected counties: All

Affected Batches

S/N	Batch No	Mfg Date	Exp Date	Pack Size
1.	83730	06/2023	05/2026	10*10s

Brief description of the problem

Following Risk-Based Post-Market Surveillance Activities, the Pharmacy and Poisons Board sampled and tested Paratal (Paracetamol 500mg), oral tablets batch BPL.83730, and found that it did not meet the required specifications for the visual appearance, whereby brown visible spots on the surface were observed.

Action for healthcare professionals

Quarantine all remaining stock and stop further distribution, sale, issuing, or use of Paratal (Paracetamol 500mg), oral tablets batch BPL.83730, immediately, and contact Laboratory and Allied Ltd to arrange return.

Action for patients and caregivers

Patients are advised to talk to their healthcare professional if they have the Paratal (Paracetamol 500mg), oral tablets batch BPL.83730.

Further Information

For any inquiries on consignments, please contact Laboratory and Allied Ltd, by email at info@laballied.com | sales@laballied.com or via telephone at +254 20 804 0306 | +254 20 233 7478 | +254 20 804 0304

Promptly report any case/s of suspected substandard and falsified products, adverse reactions, or insufficient control of symptoms to the nearest healthcare facility or the Pharmacy and Poisons Board through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>
- USSD code at *271#
- Email pv@ppb.go.ke or pms@ppb.go.ke
- Telephone No. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at pms@ppb.go.ke