

# **MEDICINE QUALITY ALERT: CLASS II MEDICINES RECALL OF PARATAL (PARACETAMOL 500MG), ORAL TABLETS BATCH BPL. 83730.**

Laboratory and Allied Ltd, Kenya, has initiated a voluntary recall of Paratal (Paracetamol 500mg), oral tablets batch BPL.83730.

**From:** Pharmacy and Poisons Board

**Published:** 01 December 2025

**Recall Reference Number:** REC/2025/044

**Recall Classification:** Class II

**Recall Level:** Retail/Facility Level

**Manufacturer:** Laboratory and Allied Ltd, Kenya

**Product name:** Paratal

**Active Pharmaceutical Ingredient:** Paracetamol 500mg

**Affected counties:** All

## **Affected Batches**

<b>S/N</b>	<b>Batch No</b>	<b>Mfg Date</b>	<b>Exp Date</b>	<b>Pack Size</b>
1.	83730	06/2023	05/2026	10*10s

## **Brief description of the problem**

Following Risk-Based Post-Market Surveillance Activities, the Pharmacy and Poisons Board sampled and tested Paratal (Paracetamol 500mg), oral tablets batch BPL.83730, and found that it did not meet the required specifications for the visual appearance, whereby brown visible spots on the surface were observed.

## **Action for healthcare professionals**

Quarantine all remaining stock and stop further distribution, sale, issuing, or use of Paratal (Paracetamol 500mg), oral tablets batch BPL.83730, immediately, and contact Laboratory and Allied Ltd to arrange return.

## **Action for patients and caregivers**

Patients are advised to talk to their healthcare professional if they have the Paratal (Paracetamol 500mg), oral tablets batch BPL.83730.

## **Further Information**

For any inquiries on consignments, please contact Laboratory and Allied Ltd, by email at [info@laballied.com](mailto:info@laballied.com) | [sales@laballied.com](mailto:sales@laballied.com) or via telephone at +254 20 804 0306 | +254 20 233 7478 | +254 20 804 0304

Promptly report any case/s of suspected substandard and falsified products, adverse reactions, or insufficient control of symptoms to the nearest healthcare facility or the Pharmacy and Poisons Board through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>
- USSD code at \*271#
- Email [pv@ppb.go.ke](mailto:pv@ppb.go.ke) or [pms@ppb.go.ke](mailto:pms@ppb.go.ke)
- Telephone No. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at [pms@ppb.go.ke](mailto:pms@ppb.go.ke)