

# **Medicine Quality Alert: Class II Medicines Recall of Chlorpromazine 100 (Chlorpromazine Hcl) tablets Batch Numbers 83315 and 83863**

The Pharmacy and Poisons Board has mandated the recall of Chlorpromazine 100 (Chlorpromazine Hcl) tablets Batch Numbers 83315 and 83863 manufactured by Laboratory and Allied Ltd, Kenya.

From: Pharmacy and Poisons Board

Published: 23<sup>rd</sup> December 2025

**Recall Reference Number:** REC/2025/041

**Recall Classification:** Class II

**Recall Level:** Retail/Facility Level

**Manufacturer:** Laboratory and Allied Ltd, Kenya

**Product name:** Chlorpromazine 100

**Active Pharmaceutical Ingredient:** Chlorpromazine Hcl

**Affected counties:** All

## **Affected Batches**

<b>S/N</b>	<b>Batch No</b>	<b>Mfg Date</b>	<b>Exp Date</b>	<b>Pack Size</b>
1.	83315	03/2023	02/2026	100s
2.	83863	06/2023	05/2026	100s

## **Brief description of the problem**

Following Risk-Based Post-Market Surveillance Activities, the Pharmacy and Poisons Board sampled and tested Chlorpromazine 100 (Chlorpromazine Hcl) tablets Batch Numbers 83315 and 83863 and found that it did not meet the required specifications for the visual appearance whereby the tablets were observed to be capping. PPB has therefore mandated the recall of this product batches from the market.

## **Action for healthcare professionals**

Quarantine all remaining stock and stop further distribution, sale, issuing, or use of Chlorpromazine 100 (Chlorpromazine Hcl) tablets Batch Numbers 83315 and 83863 immediately, and contact Laboratory and Allied Ltd to arrange return.

## **Action for patients and caregivers**

Patients are advised to talk to their healthcare professional if they have the above batches of Chlorpromazine 100 tablets.

## **Further Information**

For any inquiries on consignments please contact Laboratory and Allied Ltd, by email at [info@laballied.com](mailto:info@laballied.com) | [sales@laballied.com](mailto:sales@laballied.com) or via telephone at +254 20 804 0306 | +254 20 233 7478 | +254 20 804 0304

Promptly report any case/s of suspected substandard and falsified products or adverse reactions or insufficient control of symptoms to the nearest healthcare facility or the Pharmacy and Poisons Board through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>
- USSD code at \*271#
- Email [pv@ppb.go.ke](mailto:pv@ppb.go.ke) or [pms@ppb.go.ke](mailto:pms@ppb.go.ke)
- Telephone No. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at [pms@ppb.go.ke](mailto:pms@ppb.go.ke)