

Medicine Quality Alert: Class II Medicines Recall of Cachnerve Capsules, Batch 25510456.

Cachet Pharmaceuticals PVT. LTD has initiated a voluntary recall of **Cachnerve Tablet, Batch 25510456**, manufactured by Indchemie Health Specialist Pvt Ltd.

From: Pharmacy and Poisons Board
Published: 31st March 2026

Recall Reference Number: REC/2026/005

Recall Classification: Class II

Recall Level: Retail/Facility Level

Manufacturer: Indchemie Health Specialist Pvt Ltd.

Product name: Cachnerve Capsules

Active Pharmaceutical Ingredient: Alpha Lipoic Acid, Gamma Linolenic Acid, Pyridoxine Hcl, Methylcobalamine Hcl & Chromium

Affected counties: All

Affected Batches

S/N	Batch No	Mfg Date	Exp Date	Pack Size
1.	25510456	01-07-2025	01-06-2027	30 capsules pack

Brief description of the problem

Cachet Pharmaceuticals PVT. LTD company has initiated a voluntary recall of Cachnerve capsules, batch numbers **25510456**, due to the variation in the size of the capsules, causing shrinkage.

Action for healthcare professionals

Quarantine all remaining stock and stop further distribution, sale, issuing, or use of batches **25510456** immediately, and contact Phillips Therapeutics Ltd to arrange return.

Action for patients and caregivers

No further action is required by patients, as this is a Retail/hospital Pharmacy and Wholesaler/Distributor level recall.

Further Information

For any inquiries on consignments, please contact Phillips Therapeutics Ltd at: abdul.kadir@ptlkenya.com or Tel: +254 733 612 000 / +254 722 888 938

Promptly report any case/s of suspected substandard and falsified products or adverse reactions or insufficient control of symptoms to the nearest healthcare facility or the Pharmacy and Poisons Board through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>

- USSD code at *271#
- Email pv@ppb.go.ke or pms@ppb.go.ke
- Telephone No. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at pms@ppb.go.ke

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