

Medicine Quality Alert: Class II Medicine Recall of Citro Soda Regular Batch Number C134585 and Citro Soda Regular 60g Batch Numbers C127438, C130143, and C134584

Adcock Ingram Limited has initiated a voluntary recall of Citro-Soda Regular 120g, Batch Number C134585, and Citro-Soda 60g, Batch Numbers C127438, C130143, and C134584

From: Pharmacy and Poisons Board
Published: 31st March 2026

Recall Reference Number: REC/2026/004

Recall Classification: Class II

Recall Level: Retail/Facility Level

Manufacturer: Adcock Ingram Healthcare Ltd, Clayville, South Africa

Local Technical Representative: Imperial Managed Solutions

Product name: Citro-Soda Regular

Active Pharmaceutical Ingredient: Sodium Bicarbonate, Tartaric acid, Citric acid, Sodium citrate.

Affected counties: All

Affected Batches

S/N	Batch No	Mfg Date	Exp Date	Pack Size
1.	C134585	May-25	Apr-27	120g Bottles
2.	C134584	May-25	Apr-27	60g Bottles
3.	C130143	Oct-24	Sep-26	60g Bottles
4.	C127438	May-24	Mar-26	60g Bottles

Brief description of the problem

Adcock Ingram Limited has issued a voluntary recall of Citro-Soda Regular 120g (batch C134585) and Citro-Soda 60g (batches C127438, C130143, and C134584) after identifying a defect. The issue arose following the detection of possible foreign material contamination during an inspection of the factory by the SAHPRA Inspectorate.

Action for healthcare professionals

Quarantine all remaining stock and stop further distribution, sale, issuing, or use of batches C127438, C130143, C134584 and C134585 immediately, and contact Adcock Ingram Limited to arrange return.

Action for patients and caregivers

Members of the public who may have purchased any of the affected batches are advised to stop using the product. Retail/hospital Pharmacy and Wholesaler/distributor levels are required to quarantine the affected batches and return them to their suppliers.

Further Information

For any inquiries on consignments, please call Adcock Ingram Customer Care by email at regulatorykenya@dpworld.com or via telephone on +254 71 905 8145.

Promptly report any case/s of suspected substandard and falsified products, adverse reactions, or insufficient control of symptoms to the nearest healthcare facility or the Pharmacy and Poisons Board through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>
- USSD code at *271#
- Email pv@ppb.go.ke or pms@ppb.go.ke
- Telephone No. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at pms@ppb.go.ke