

# **Medicine Quality Alert: Class II Medicines Recall of Claxy 1.2g (Amoxicillin Trihydrate BP and Clavulanate Potassium) Powder for Injection, Batch no. 09125PO12**

Syner-Med Pharmaceuticals (K) Limited has initiated a voluntary recall of Claxy 1.2g (Amoxicillin Trihydrate BP and Clavulanate Potassium) Powder for Injection, Batch no. 09125PO12

From: Pharmacy and Poisons Board  
Published: 31<sup>st</sup> March 2026

**Recall Reference Number:** REC/2026/002

**Recall Classification:** Class II

**Recall Level:** Retail/Facility Level

**Manufacturer:** Scott Edil Advance Research Laboratories and Education Ltd

**LTR:** Syner-Med Pharmaceuticals (K) Limited

**Product name:** Claxy 1.2g

**Active Pharmaceutical Ingredient:** Amoxicillin Trihydrate BP and Clavulanate Potassium

**Affected counties:** All

## **Affected Batches**

<b>S/N</b>	<b>Batch No</b>	<b>Mfg Date</b>	<b>Exp Date</b>	<b>Pack Size</b>
1.	09125PO12	08/2025	07/2027	Vial

## **Brief description of the problem**

The voluntary recall has been initiated due to an observation upon reconstitution of the dry powder that the solution exhibited an immediate colour ranging from pale yellow to dark yellow.

## **Action for healthcare professionals**

Quarantine all remaining stock and stop further distribution, sale, issuing, or use of Claxy 1.2g (Amoxicillin Trihydrate BP and Clavulanate Potassium) Powder for Injection, Batch no. 09125PO12 immediately, and contact Syner-Med Pharmaceuticals (K) Limited to arrange return.

## **Action for patients and caregivers**

Patients are advised to talk to their healthcare professional if they have the above batch of Claxy 1.2g (Amoxicillin Trihydrate BP and Clavulanate Potassium) Powder for Injection, Batch no. 09125PO12.

## **Further Information**

For any inquiries on consignments please contact Syner-Med Pharmaceuticals (K) Limited, by email at [info@syner-medkenya.com](mailto:info@syner-medkenya.com) or via telephone at 020-8155282

Promptly report any case/s of suspected substandard and falsified products or adverse reactions or insufficient control of symptoms to the nearest healthcare facility or the Pharmacy and Poisons Board through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>
- USSD code at \*271#
- Email [pv@ppb.go.ke](mailto:pv@ppb.go.ke) or [pms@ppb.go.ke](mailto:pms@ppb.go.ke)
- Telephone No. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at [pms@ppb.go.ke](mailto:pms@ppb.go.ke)