Medicine Quality Alert: Class II Medicines Recall of Utilyf Batch Number EFG24003

Cachet Pharmaceuticals PVT. LTD has initiated a voluntary recall of Utilyf **Batch No. EFG24003**, manufactured by Makini Laboratories Pvt Ltd.

From: Pharmacy and Poisons Board
Published:31st March 2026

Recall Reference Number: REC/2026/003
Recall Classification: Class II
Recall Level: Retail/Facility Level
Manufacturer: Makini Laboratories Pvt Ltd.
Product name: Utilyf sachet
Active Pharmaceutical Ingredient: Potassium Magnesium citrate, D-Mannose, and Cranberry Extract Sachet
Affected counties: All

Affected Batches

S/N	Batch No	Mfg Date	Exp Date	Pack Size
1.	EFG24003	08/2024	07/2026	10 sachets

Brief description of the problem
Cachet Pharmaceuticals PVT. LTD company has initiated a voluntary recall of Utilyf sachet, batch numbers **EFG24003,** due to the formation of lumps within the sachets.

Action for healthcare professionals
Quarantine all remaining stock and stop further distribution, sale, issuing, or use of batches **EFG24003** immediately, and contact Phillips Therapeutics Ltd to arrange return.

Action for patients and caregivers
No further action is required by patients, as this is a Retail/hospital Pharmacy and Wholesaler/Distributor level recall.

Further Information
For any inquiries on consignments, please contact Phillips Therapeutics Ltd at: abdul.kadir@ptlkenya.com or Tel: +254 733 612 000 / +254 722 888 938

Promptly report any case/s of suspected substandard and falsified products or adverse reactions or insufficient control of symptoms to the nearest healthcare facility or the Pharmacy and Poisons Board through the following channels:

- https://pv.pharmacyboardkenya.org/users/mpublic
- USSD code at *271#

- Email pv@ppb.go.ke or pms@ppb.go.ke
- Telephone No. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at pms@ppb.go.ke

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