

# Medicine Quality Alert: Class II Medicines Recall of Cloxam (Ampicillin and Cloxacillin) Dry Syrup Batch No. 00082CXS

Sphinx Pharmaceuticals Ltd has initiated a voluntary recall of Cloxam (Ampicillin and Cloxacillin) Dry Syrup Batch No. 00082CXS.

From: Pharmacy and Poisons Board  
Published: 30th April 2026

**Recall Reference Number:** REC/2026/10

**Recall Classification:** Class II

**Recall Level:** Retail/Facility Level

**Manufacturer:** Sphinx Pharmaceuticals Limited

**Product name:** Cloxam

**Active Pharmaceutical Ingredient:** Ampicillin and Cloxacillin

**Affected counties:** All

## Affected Batches

S/N	Batch No	Mfg Date	Exp Date	Pack Size
1.	00082CXS	Dec-23	Nov-26	100ml

## Brief description of the problem

The voluntary recall has been initiated due to an observation of orange particles within the powder.

## Action for healthcare professionals

Quarantine all remaining stock and stop further distribution, sale, issuing, or use of Cloxam Batch No. 00082CXS immediately and contact Sphinx pharmaceuticals limited to arrange return.

## Action for patients and caregivers

Patients are advised to talk to their healthcare professional if they have the above batch of Cloxam.

## Further Information

For any inquiries on consignments please contact Sphinx Pharmaceuticals Limited, by email at [sphinx@sphinx.co.ke](mailto:sphinx@sphinx.co.ke) or via telephone at +254722565305

Promptly report any case/s of suspected substandard and falsified products or adverse reactions or insufficient control of symptoms to the nearest healthcare facility or the Pharmacy and Poisons Board through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>
- USSD code at \*271#

- Email [pv@ppb.go.ke](mailto:pv@ppb.go.ke) or [pms@ppb.go.ke](mailto:pms@ppb.go.ke)
- Telephone No. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at [pms@ppb.go.ke](mailto:pms@ppb.go.ke)