

Medicine Quality Alert: Class II Medicine Recall of Metamida (Metochlorpromide) Batch No 240394

Topstone Pharma Ltd has initiated a voluntary recall of Metamida (Metochlorpromide) Batch No. 240394

From: Pharmacy and Poisons Board
Date of Recall Initiation: 20th May 2026

Recall Reference Number: REC/2025/014

Recall Classification: Class II

Recall Level: Retail/Facility level

Manufacturer: Tianjin Kingyork Group, Hubei Tianyao Pharmaceutical Co. Ltd.

Local Technical Representative: Topstone Pharma Ltd

Product name: Metamida

Active Pharmaceutical Ingredient: Metochlorpromide

Affected counties: All

Affected Batch

Batch Number	Date of Manufacture	Date of expiry	Pack Size
240394	03/2024	03/2027	10's

Brief description of the problem

Topstone Pharma Ltd has initiated a voluntary recall of Metamida (Metochlorpromide), Batch No. 240394, due to faint ampoule labels.

Action for healthcare professionals

Quarantine all remaining stock and stop further distribution, sale, issuing or use of the above batch immediately. Await contact from Topstone Pharma Ltd to arrange the return.

Action for patients and caregivers

No further action is required by patients as this is a Retail/hospital Pharmacy and Wholesaler/Distributor level recall. You are advised to talk to your healthcare professional if you have the above batch of Metamida. The patients should continue taking other batches of the product other than the impacted batch and as prescribed by the healthcare professional.

Further Information

For inquiries about consignments of the impacted batch, please contact Topstone Ltd at: regulatory@topstonepharma.co.ke or by Telephone at: [+254 768 217 670](tel:+254768217670)

You are advised to promptly report any case(s) of adverse events and suspected substandard and falsified products to the nearest healthcare facility or through the following channels:

- <https://pv.pharmacyboardkenya.org/users/mpublic>
- USSD code at *271#
- Email pv@ppb.go.ke or pms@ppb.go.ke
- Telephone No. 0795743049
- Mobile application: mPvERS both Android and iOS

For any further enquiries and feedback on the product recall, contact the post-marketing surveillance unit at the Pharmacy and Poisons Board via email at pms@ppb.go.ke